



St John Fisher
Catholic High School

Post Title	Receptionist/Administration Assistant
Salary range/grade	Grade 5 SCP 5 - 7
Responsible to	Administration Supervisor
Responsible for (persons)	N/A
Budget Responsibility	None
<p>Job Purpose</p> <p>As the first point of contact, the Receptionist has the responsibility of letting visitors know they are welcome and that their enquiry will be treated with courtesy, respect and sensitivity. The post holder will also contribute to the efficient operation of the school's administration.</p>	
<p>Main Responsibilities</p> <ol style="list-style-type: none"> 1. Ensure the effective operation of the reception office for all visitors to the school. To give information and assistance, observing procedures as defined by the Administration Supervisor. 2. Provide assistance for staff and students with any enquiries made at the reception point. These duties will include but will not be limited to: <ul style="list-style-type: none"> • Responsible for taking money for items of school uniform and the accurate recording of student and financial information and cash handling • Record confiscated equipment, process and return as appropriate. 3. Operate the switchboard and effectively transfer calls, operate voicemail, or where appropriate pass messages on either in person, by email or written. 4. Ensure that all general emails which are received by the school are appropriately distributed in an effective and timely manner. 5. Administer Inventory, the School's visitor management system. 6. Administration of Work Experience as required 7. Provide administrative support to management as required. 8. Contribute to the efficient operation of the school's administration by undertaking clerical duties as directed by the Administration Supervisor. These duties will include but will not be limited to: <ul style="list-style-type: none"> • Standard letters. • Typing and distributing general letters, information and memos for general circulation. • Keeping electronic diary for meeting rooms and other facilities. • Prepare post for collection. • Input of behaviour incidents relating to detentions, produce letters to a deadline and record daily those that were absent or present. • Prepare certificates. • Ensure seating plans are up to date. • Book coaches for visits. 9. Ensure up to date information is ready at hand to enable enquiries to be dealt with promptly (e.g. maintaining daily records on the location of staff/students). 10. Undertake reprographics work as required. 11. Provide cover for other members of the team in their absence. 12. Provide First Aid to students, staff and visitors as required. <p>Any other duties commensurate with the role.</p>	

Person Specification

Criteria	Essential	Desirable
Qualifications	Educated to GCSE, with at least Grade C in English and Maths.	Appropriate ICT/Administrative qualification NVQ Level 2 Qualified First Aider
Experience	Experience of working in a very busy office Experience of communicating with a diverse community	Experience in an education setting at school or Local Authority level.
Knowledge	Good working knowledge of effective administrative procedures	
Skills and Abilities	Excellent IT skills particularly Excel and Word Excellent communication skills Willingness to undertake training as necessary	
Other Requirements	Support the ethos and values of Catholic Life	

This job description sets out the main duties of the role when it was drawn up, duties may vary from time to time without changing the general character of the post or the level of responsibility. Such variations are a common occurrence and cannot of themselves justify a reconsideration of the grading of the post.